



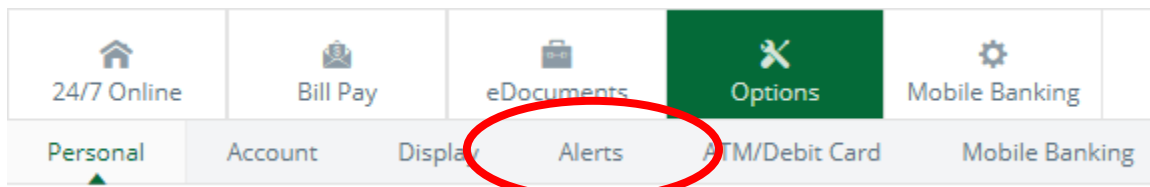
Using Online Banking's Alert Feature to Keep You Informed

Online banking has an 'alert' feature to help you stay on top of your account activity and to take action, if needed.

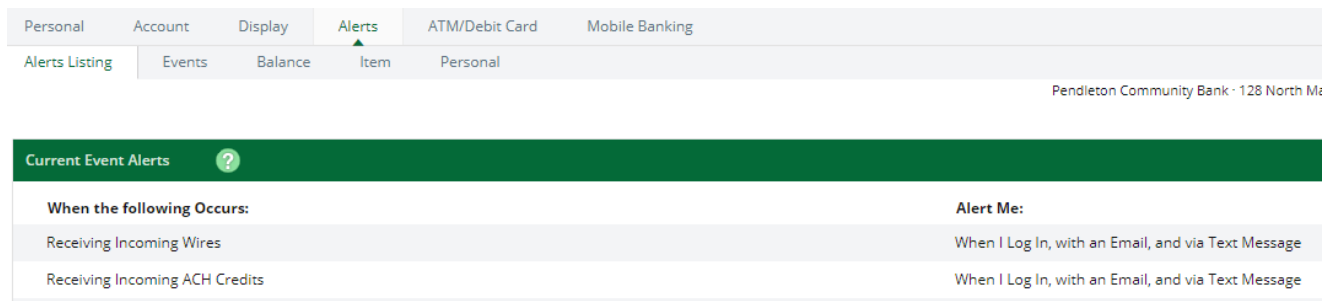
Receive an alert via email, text and/or when you log into your online banking account for various types of activity, such as a low balance, incoming ACH, etc.

Setup is quick and easy. Simply follow the steps below to start receiving alerts.

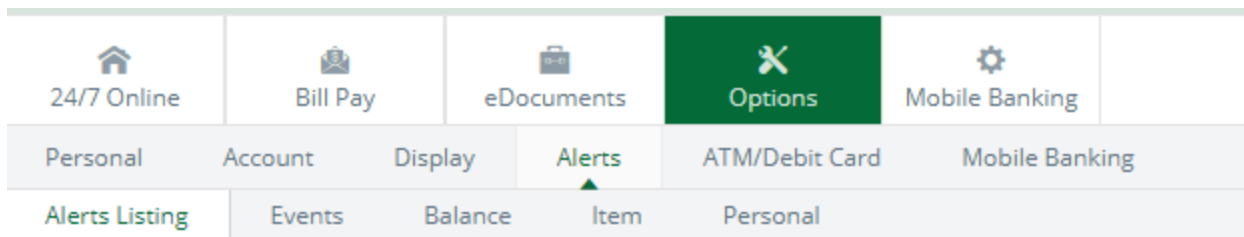
Log into your PCB online banking account and click on the **Options** tab and then click on **Alerts**.



The Alerts Listing page display. This page shows a summary of your current alert setup.

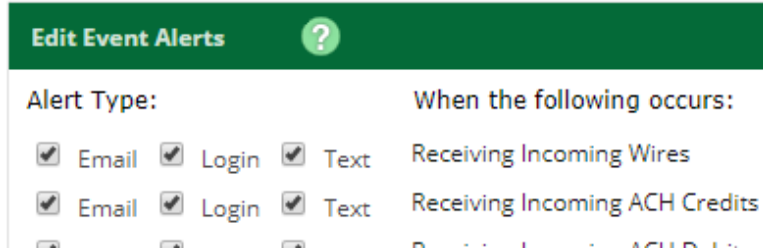


Select the type of alert by clicking on Options/Alerts and then the type of alert you want to create or edit. There are four alert types (event, balance item and personal). Below is detailed description of each alert type.

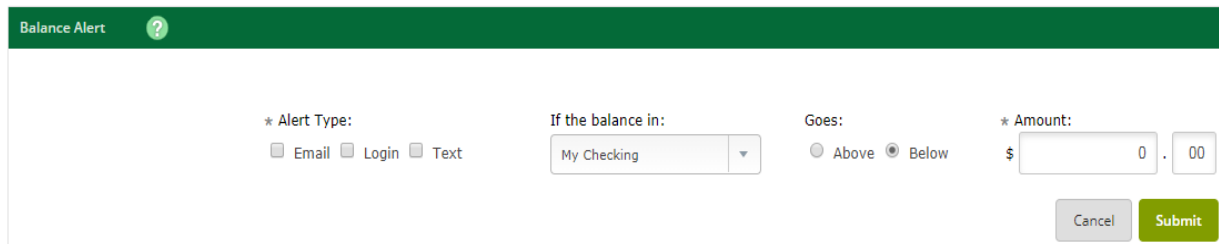


Below are the four types of alerts:

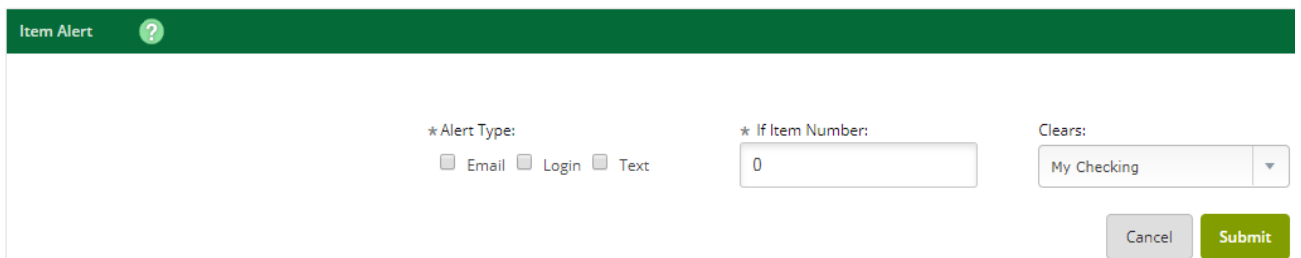
- Event Alerts – triggered by certain account activities. Select the alert by checking the box to indicate how you want to receive the alert. You can check to receive alerts by any of the methods or all three. Click SUBMIT to save alert setting.



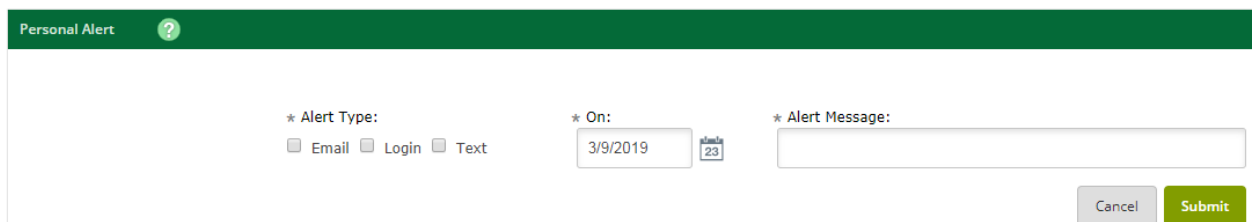
- Balance Alerts – triggered by account balances going above or below a target amount. Complete the alert specifications and check how to receive the alert. Click SUBMIT to save alert setting.



- Item Alerts – triggered by checks clearing. Complete the alert specifications and check how to receive the alert. Click SUBMIT to save alert setting.



- Personal Alerts – are date-driven with free-form text entered. Select date to receive alert, desired message, and check how to receive the alert. Click SUBMIT to save alert setting.



When prompted, enter or confirm your mobile device phone number and carrier and click **Submit**.

Confirm or Change Information Below ?

You have elected to receive alerts via text messaging. Enter your mobile device phone number and then select your wireless carrier to establish an address for alerts sent via text messaging.

Mobile Phone Number: ****This number will receive alerts via text messaging from this financial institution.****

Select Your Wireless Provider: ****Standard wireless carrier charges may apply****

Use the Carrier Search button to locate your mobile service provider.

If you are unsure which carrier and address to select, you can send a text message to your email address. Once you receive the email, look at the From field. This will show the correct carrier address for your mobile device.

Carrier Address Lookup ✕

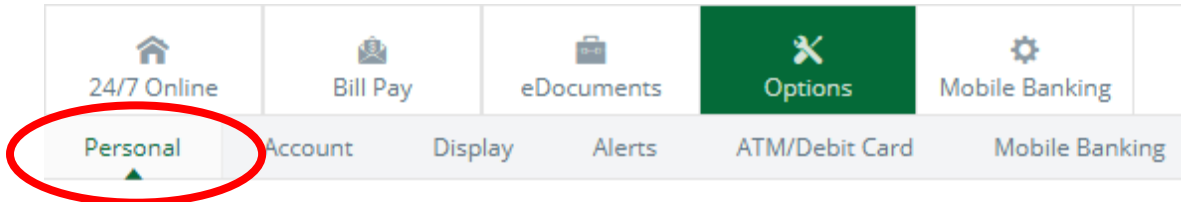
Search:

Name	Address
3 River Wireless	@sms.3rivers.net
Advantage Cellular / DTC Wireless	@mmsdtdcw.com
Advantage Communications	@advantagepaging.com
Air Fire Mobile	@sms.airfiremobile.com
AirVoice	@mmode.com
Alaska Communication Systems	@msg.acsalaska.com
Alltel	@message.alltel.com
Alltel(@sms.alltelwireless.com)	@sms.alltelwireless.com
Ameritech Paging	@pageapi.com
Appalachian Wireless	@awsms.com

Modifying your Mobile Phone Number

In the event your mobile phone number or provider changes, you can modify that information within online banking to ensure that most current information is on file.

Click on **Options/Personal**



Changes to your mobile phone information can be made in **Options/Modify Personal Settings**.

The image shows a 'Modify Personal Settings' form. It includes fields for 'Current Email Address' (jkesler@jackhenry.com), 'Change Email Address', and 'Reenter New Email Address'. A red box highlights the 'Mobile Phone Number' field (with input 816 555 1234 and a note: '**This number will receive alerts via text messaging from this financial institution**') and the 'Wireless Provider Address' field (with input @messaging.sprintpcs.co and a 'Carrier Search' button, and a note: '**Standard wireless carrier charges may apply**'). Below this is a 'NOTE: if you are a Cingular user that merged into AT&T, please select Cingular as your carrier.' and a 'Password Reset Question' field (with input college town).