

ACCESS TO YOUR ACCOUNTS

Online / Mobile Banking & Bill Pay

Pendleton Community Bank offers 24/7 Online Banking, Mobile Banking and Bill Pay free for personal accounts. Business accounts may be subject to a monthly fee. See the enclosed fee schedule for more information. Visit www.yourbank.bank and click on Personal / E-Services / User Guides (<https://www.yourbank.bank/personal/userguides>) to learn how to access Pendleton Community Bank's online banking and mobile banking system.

If you are currently enrolled in Bank of Mount Hope's online banking and bill pay, the last day to schedule a new bill payment using Bank of Mount Hope's online bill pay and mobile bill pay via the mobile app will be Monday, February 3rd. Payments scheduled to occur after Monday, February 3rd will process as usual. Access to bill pay will end at 8:30 a.m. Eastern time. The last day to access the Bank of Mount Hope's online banking and mobile banking app is February 7th. Access will end at 3:00 p.m. Eastern time.

Your bill payment payee information and six months of bill payment history will transfer over to Pendleton Community Bank's online bill payment program. However, you may want to print a list of payees currently in your Bank of Mount Hope bill payment system to verify with Pendleton Community Bank's bill payment system on Monday, February 10th.

Pendleton Community Bank's online banking and mobile banking are easy to use and allow you to access your accounts anytime, anywhere. You can check your account balances, transfer funds between Pendleton Community Bank accounts and pay bills and individuals. On Monday, February 10, 2020, you can login to Pendleton Community Bank's online banking system at www.yourbank.bank with the same user ID you have for Bank of Mount Hope's online banking. **Your temporary password is the last 4 digits of your SSN# or TIN.** You will be prompted to create a new password the first time you login. You will need to enroll in mobile banking after you login to online banking. Visit www.yourbank.bank and click on Personal / E-Services / User Guides (<https://www.yourbank.bank/personal/userguides>) to learn how to access Pendleton Community Bank's online banking and mobile banking system.

Pendleton Community Bank's Online Banking allows you to manually download your financial data into a compatible format for financial software, including QuickBooks® and Quicken®. QuickBooks® and Quicken® also offer Direct Connect® which allows your financial data from online banking to automatically transfer into

QuickBooks or Quicken. Data can be downloaded and saved in the following formats:

- Open Financial Exchange (OFX)
- Quicken (QFX)
- Intuit QuickBooks (QBO)
- Personal Finance (QIF)
- Spreadsheet (CSV)
- Word Processing (TXT)

Pendleton Community Bank's Bill Pay is fast, easy and convenient to use and can be used to make one-time or recurring electronic and check payments, create person-to-person (P2P) payments and make donation and gift payments. Once you have registered as a Pendleton Community Bank Online Banking customer you can immediately access our bill payment system in both online banking and mobile banking. If you have any questions regarding our bill payment service, please contact our Customer Service department at (304) 877-5551, (304) 358-2311 or (800) 722-8202; by email info@yourbank.com or contact your nearest Pendleton Community Bank financial center.

Visit www.yourbank.bank and click on Personal / E-Services/ User Guides (<https://www.yourbank.bank/personal/userguides>) for more information regarding online banking and bill pay.

Electronic Statements

Once you've signed up for Pendleton Community Bank's online banking you can activate our free eDocument service that allows you to receive your statement and other bank documents online, rather than by mail. If you have any questions regarding our eDocument service, please visit www.yourbank.bank and click on Personal / E-Services / User Guides (<https://www.yourbank.bank/personal/userguides>) and click the eDocument self-enrollment user guide. *If you would like personal assistance, please contact our Customer Service department at (304) 877-5551, (304) 358-2311 or (800) 722-8202; by email info@yourbank.com or contact your nearest Pendleton Community Bank financial center.*