

BANK CARD SERVICES

If you currently have a Bank of Mount Hope Check Card or Bank of Mount Hope ATM Card to access your deposit accounts, it will be replaced by a new Pendleton Community Bank Mastercard® ATM / Debit Card.

Your new Pendleton Community Bank Mastercard® ATM / Debit card will be mailed shortly before February 10th. If you have not received your new Pendleton Community Bank Mastercard® ATM / Debit card by Monday, February 3rd, please contact our Customer Service department at (304) 877-5551, (304) 358-2311 or (800) 722-8202. **Your 4-digit personal identification number (PIN) will change, and you will receive this notification separately from the card.** Your Bank of Mount Hope Check Card and Bank of Mount Hope ATM Card will not work after 12:00 a.m. on Monday, February 10th, on your Bank of Mount Hope accounts converting to Pendleton Community Bank. Card activity on your Bank of Mount Hope debit card that occurs the weekend of February 7th-9th will not be visible in your account balance until Tuesday, February 11th.

Your new Pendleton Community Bank Mastercard® ATM / Debit card will carry the Mastercard® logo and will have a new card number and expiration date embossed on the front. If you now use your card for automatic deductions or recurring payments, please give this new information to your payees to avoid interruption of your payments.

New ATM / Debit Card must be activated before it can be used to make a point of sale purchase. You will receive more information with your new card about how to activate and use it. You can activate your Pendleton Community Bank Mastercard® ATM/Debit card starting at 4:00 a.m. on Monday, February 10, 2020.

You may use your new card from Pendleton Community Bank starting at 4 a.m. on Monday, February 10th. Please activate your card and remember to destroy your Bank of Mount Hope Check Card or Bank of Mount Hope ATM Card at that time.

Your four-digit Personal Identification Number (PIN). Your 4-digit personal identification number (PIN) will change, and you will receive this notification separately from the card. This notification will include a toll-free number you can call within 14 days to change to a 4-digit PIN number of your choice. You can also change your PIN number at your local Pendleton Community Bank ATM.

MyCardRules™. Add your new Pendleton Community Bank debit card to the MyCardRules™ app. MyCardRules lets you control how, when, and who uses your Pendleton Community Bank ATM / Debit card and you can elect to receive an alert when your card is used. Visit <https://www.yourbank.bank/personal/mycardrules> for more information.

