



ATTENTION QUICKBOOKS, QUICKEN AND MINT USERS

Pendleton Community Bank welcomes Carter Bank & Trust customers to a new online and mobile banking system on May 24, 2021 and this move will require that you make changes to your QuickBooks or Quicken software. Please take action to ensure a smooth transition. Conversion instructions are available below.

The conversion instructions reference two Action Dates. Please use the dates provided below:

1st Action Date: May 21, 2021

A data file backup and a final transaction download should be completed by this date. Please make sure to complete the final download before this date because transaction history might not be available after the upgrade.

2nd Action Date: May 24, 2021

This is the action date for the remaining steps on the conversion instructions. You will complete the deactivate/reactivate of your online banking connection to ensure that you get your current quicken or QuickBooks accounts set up with the new connection.

Conversion Instructions

- Quicken – [click HERE](#)
- QuickBooks Desktop – [click HERE](#)
- QuickBooks Online – [click HERE](#)
- Mint – [click HERE](#)

Please carefully review your downloaded transactions after completing the migration instructions to ensure no transactions were duplicated or missed on the register.

If you have any questions, please contact us at (866) 722-2651.

Sincerely,

Your PCB Digital Banking Team