

ACCESS TO YOUR ACCOUNTS

Four-digit PIN (Personal Identification Number): Your 4-digit personal identification number (PIN) will change, and you will receive this notification separately from the card. Should you wish to change your 4-digit PIN, the PIN notification will include a toll-free number you can call to change to a 4-digit PIN number of your choice, within 14 days of receiving your mailer. You can also change your PIN number at your local Pendleton Community Bank ATM, including those in Beckley, Mount Hope and Oak Hill.

Card fees: Pendleton Community Bank will not assess a transaction fee when you use your Pendleton Community Bank Mastercard® ATM / Debit card for purchases or to obtain cash at any Pendleton Community Bank or Sheetz ATM machine. Please see the enclosed fee schedule for additional fee information.

By Telephone

24-hour automated access: PCB's 24/7 Telephone Banking is our telephone banking system that allows you access to your account information, to transfer funds between accounts, to make loan payments, to activate your new Pendleton Community Bank ATM / Debit card, and to opt in or out of having the Pendleton Community Bank Bounce Protection program cover ATM and everyday debit card transactions. This system will replace the Quick Balance Line that you have been used to with Bank of Mount Hope. However, you may continue to use the Quick Balance Line phone number (1-877-472-9265), or you may call the new 24/7 Telephone Banking number (1-888-835-3265).

Please refer to <https://www.yourbank.bank/personal/telephonebanking> for more information regarding this free and convenient service.

Personal assistance: *If you would like personal assistance, please contact our Customer Service department at (304) 877-5551, (304) 358-2311 or (800) 722-8202; by email info@yourbank.com or contact your nearest Pendleton Community Bank financial center.*

